HOTMA Changes in Yardi Software – IT worked with the HCV/PH staff and Yardi to coordinate several HOTMA updates to the system. HOTMA represents the biggest fundamental change to the 50058 reporting structure in roughly 20–25 years. There were a few smaller issues that we were able to remediate without too much trouble and the system is stable and fully updated.

Yardi Software Conference – Key Department heads, along with IT, were able to attend the annual Yardi Conference this year. The visit was prompted mostly due to major changes that are on the horizon for the platform. Yardi is leveraged to manage the bulk of the agency's property and housing system information and it's important for the agency to be at the forefront of these changes as to not fall behind in best practices, security, and system functionality. Some of the changes that we were educated on include integrated proprietary AI, workflow based graphical user interface changes, and new features within modules that the agency currently operates. The conference was very beneficial for understanding what's coming and what changes the agency should implement now.

AI Use Procedure – IT and Management staff are nearing completion of a formal Artificial Intelligence Use Procedure that has been created to provide guidance for the responsible use of AI tools throughout the Authority. The procedure establishes basic safeguards for privacy, security, and the appropriate use of agency information. In addition, it provides guidance on approved uses, employee responsibilities, training, and oversight. It will remain a living document that can be updated as AI technology, regulations, and Authority needs change.

PREPARED BY: Eric Arguello, Director of Information Technology