

Infrastructure Updates – IT staff has worked to update current infrastructure software versions, including security components and has prepared the environment for a system conversion later in the year.

Yardi Rent Café – Key staff members from various departments at the Authority are working with Yardi and IT staff to configure and go live with the Vendor Portal, Yardi Marketplace Portal and Service Contract Manager.

Inventory Management Update – IT has been collaborating with Property Management to update Inventory Tracking mechanisms, provide further analytics into Inventory usage, and develop the reporting to initiate faster re-order/re-stocking timelines as well as seamless integration of inventory stock updates into the Yardi Database. Furthermore, there has been a need to develop management of a central store for items that cannot be stored offsite and we have successfully developed the mechanism to keep track of assets as they move from central to various locations.

Mobile Device Plans – All Authority devices operate on existing governmental agreements such as NASPO or FirstNet, IT has contacted vendors to ensure the Authority plans reflect the most current and cost saving plan offerings within those agreements. Further, IT staff is coordinating with vendors (we leverage several) to upgrade devices throughout the agency as a refresh while keeping costs down. Most agreements allow for free device upgrades for smaller storage devices and/or sales tax charges only.

Computer Refresh – IT staff have been working to upgrade multiple Authority staff devices as their lifecycles deem necessary. Manufacturers offer 5-year hardware warranties from the day of purchase, which is dramatically reduced if purchased up front rather than at the renewal window, these discounts are all provided via existing governmental agreements much like the mobile devices but without any subscription or plan based fees associated.

LEAN Firm – IT staff have been working with a group of Authority staff members as well as members of the LEAN Firm to develop higher levels of visibility into procedures and process within the agency and the Yardi software platform. This is a relatively newer project but will yield exciting results, clarity, and provide data driven direction.