

The 1612 Shop – The 1612 Shop building received low voltage infrastructure in the month of April. New networking components were configured and installed to provide wireless network coverage, as well as security cameras, and staging for a cloud-based lift door opener.

Yardi Projects Update – The Authority has worked over the course of 2024 to streamline property portfolios. The projection for completion of all property migrations is June of 2024. Once complete, the Agency can move forward with additional online Rent Café offerings including integrated waitlists, integrated online applications, re-examination paperwork submittal, and other services.

Various Gated Entry Upgrades – A new gated entry way for vehicles, pedestrians, as well as perimeter fencing is underway at the Walker Pointe property in Hughson. This system will integrate with existing systems at the Authority and will include a laundry room secure access setup as well. IT is also working to coordinate the secure cloud-based system at 413 Vine St. and 722 Kansas Ave.

Security Camera Installations – Update - The Authority is continuing to improve camera system security coverage at multiple properties, this includes new trailer-based solar systems to capture any activity with the use of AI technology.

Phone Tree Update – Management and IT staff worked in collaboration to update the phone tree. New system changes include a simplified set of options, a clear direct line to the desired department, and the implementation of shared email inboxes for voicemail capture of individual call queues. In addition to the phone system, the website is being re-vamped to reflect the same desired outcome, simpler, customer-friendly navigation, and clear data presentation.