

Agency Kiosk Upgrades – Information Technology (IT) staff are currently working with Advanced Kiosks to perform an operating system upgrade for all kiosks. As a result, all Kiosks will need to be reconfigured to allow for online Rent Payments, Work Order Requests, and voice over IP phone contact with the Housing Authority for remote sites.

Yardi Projects Update – The Agency continues to work with the Public Housing Authority team at Yardi to improve processes within the software and efficiencies for Housing Authority Staff. The list of projects includes streamlining property portfolios, construction development and budget tracking, payable processing, and resident notice workflows. The Agency has started implementation of the Procure to Pay function in the month of August.

Smart Gate Functionality – IT Staff are working with several vendors to improve gate entry for sites, including cloud-based controller functionality for real-time access changes.

Server Upgrades – In the month of August, IT Staff will be performing system hardware and software upgrades to server infrastructure, including virtualization platform updates, and backup system upgrades.

1612 Ballroom – AV equipment will be installed in the month of August to allow for conference PA utilizing a centralized mixing system for audio.

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