

**Remote Kiosks** – The Agency is configuring Kiosks for strategic placement in Community Center locations and at The 1612. The Kiosks will initially allow for online rent payments and online work order submissions via the Rent Café portal. In addition, Voice over IP calling will be enabled to allow for calls into the Agency for assistance or troubleshooting. The Kiosks will be configured in the future to allow for scanning/document uploading once the Rent Café Compliance project is completed.

**Yardi Upgrade for HUD mandated FSS compliance** – The Agency has successfully upgraded Yardi's PHA plug-in to ensure full compliance with the new HUD FSS regulations scheduled to go into effect on November 14<sup>th</sup>. Enhancements to the system include, but are not limited to, a new contract participation option, a revised FSS escrow worksheet, and changes to the FSS family's included and excluded income.

**Yardi Property Migrations** – The Agency is now performing testing in the isolated database environment for property migrations. Once the test environment is stable and data integrity is verified, designated staff members will be able to assess and determine functionality. Trainings will be scheduled afterward to ensure that staff are prepared with adequate exposure and with questions for the Yardi Trainers. Once training has been completed, property migrations in the live database will be scheduled. This process lays the foundation for the Rent Café Compliance module project.

**The 1612** – Networking equipment will be configured and tested in the month of November to prepare for the opening of The 1612 location. Once all low voltage and electricity is complete, I.T. will install the network and verify all connectivity both wired and wireless at the site. I.T. is also preparing peripheral equipment ahead of the opening.

**Initial Inspection Template** – The Agency was successfully able to implement a new system with Yardi to allow for HCV Initial Inspections to take place on the tablets, this allows for all data to be captured in the database stream line the applicant intake process. This is not a function native to Yardi, but one that is greatly beneficial for the intake process and for program participants who have found units.

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