

**iAffordable Portal YARDI Module** – The iAffordable Portal will allow Housing Authority tenants the ability to make online rent payments and to open work orders. It will eventually also allow program participants and applicants to perform online eligibility related tasks such as submitting required documents, updating tenant information, etc. via the new portal. The iAffordable portal went live in August 2022 and staff have sent out correspondence to tenants with instructions for accessing the portal. I.T. staff will also be creating additional content for the website to promote the use of the new portal.

**Yardi Background Screening** – This is a service that utilizes Yardi Inc. for required program background checks. The new service will increase the speed at which the Agency processes the information required for applicant admissions and speed up service delivery. The previous background check system provided results in within 24 to 72hrs and in some cases, it would take a week a more to receive results. The new service will provide search results instantly in most cases. This service will work for both Housing Choice Voucher and Housing Authority owned properties. The Housing Authority went live with Background Screening in August 2022.

**YardiOne** - The Housing Authority will be upgrading the new version of the Yardi software in September 2022 to its new platform called YardiOne. YardiOne creates an extra layer of security and is required for the Rent Café Compliance package that will provide additional online and digital functionality to improve client services access. The Rent Café Compliance package allows tenants to go through the annual re-exam process online, eliminating the need to come to the Housing Authority main office. This upgrade is also necessary to allow full functionality of the Kiosks which will allow document/data uploads into a Tenant's online file. Once the update is complete, the Housing Authority will take the necessary steps to move forward with the full implementation of the Rent Café Compliance package.

**Hosted Email Upgrades** – The Housing Authority will be updating the email system to improve security measures and to improve the overall management of the Housing Authority's Enterprise Email System.