

- **Phone System Upgrade**

- The provider(s) cut-over to the new system is scheduled for the end of January.
  - i. Additional staff trainings will be scheduled once the system is live.

- **The 1612 Internet & Network Design**

- Comcast is scheduled to complete construction for their fiber services at the end of the month of January, the scheduled turn-up date is February 2<sup>nd</sup>.
  - i. This new service will support any remote access at up to 6 times the current rate of speed.
  - ii. Comcast Fiber service has the highest level of SLA's.
  - iii. This service does not comingle with residential support alleviating usage spikes.
- The network design for the 1612 will be implemented once construction has completed, however there will be a temporary solution in place to accommodate staff in the current configuration of the building.

- **Rebranding to Stanregionalha.org**

- The new website is still under construction and will be setup for review/adds/removes/changes this month.
- The intranet and email domain will also be migrated.

- **Yardi Payment Processing**

- The agency is moving away from the current online rent-payment solution to leverage the Yardi back-end and streamline payment processing.